

CODE OF CONDUCT

For Members & Guests

The Code of Conduct is designed to enhance our enjoyment of the game we all love by addressing issues such as speed of play, care for and preservation of the condition of the golf course and universally accepted golf etiquette.

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RULES AND REGULATIONS

1. ALCOHOL MANAGEMENT POLICY

Glenway Country Club abides by its Alcohol Management Policy which manages and controls the consumption of alcoholic beverages on its premises. This is in accordance with the Liquor Licence Act of Ontario and the Ontario Alcohol and Gaming Commission. Our Serving Staff have been trained and certified through the Smart Serve Program and have been instructed to be orderly and responsible in serving alcoholic beverages. Any infractions of the rules and or member and guests concerns will be dealt with by the General Manager.

2. ETIQUETTE

- It is every golfer's obligation to follow the etiquette of the game as outlined in the RCGA Rules of Golf.
- All players must check in the Pro Shop, including guests at least 10 minutes before you play.
- All players must start on the 1st tee only, unless instructed by the Pro Shop.
- All players must arrive at the 1st tee 5 minutes prior to their scheduled tee time.
- All players are responsible for their own ball flight.
- Never hit before players in front are out of range.
- Do not search for balls other than those in play.
- If an errant shot occurs, please yell "FORE".
- It is the player's responsibility to report any damage to the golf course and any property bordering Glenway Country Club, caused by an errant shot.

3. POWER CARTS

- For the benefit of course conditions, we recommend that cart paths be used wherever provided.
- Stakes and signs located at the approach to any green indicate the direction that carts must take. At this point carts must proceed to and remain on the cart path until player reaches the next tee. Power carts shall not be driven closer than 30 feet of any tee, green, bunker, nor any other areas where use of a power cart is prohibited by signs.
- On par 3 holes, at all times, carts must stay on the path provided, from tee to green. On #14 it is recommended that the cart remains on the cart path, unless the tee shot is wide left of the green. The golf cart must remain at least 30 ft. away from any bunker or green.
- Players who have health related issues that prevent them from getting around the golf course in a timely manner, can be issued a red flag that allows their golf cart to be parked within 30 ft. but not closer than 15 ft. from any bunker, green, or tee. All will be dealt with on an individual basis and must be discussed with the Head Golf Professional.

4. GUESTS

- All guests must be registered by the member in the Pro Shop.
- All guests must complete a guest registration card in the Pro Shop upon arrival.
- It is the member's responsibility that all guests adhere to the rules and regulations established at Glenway Country Club.

5. SLOW PLAY

- Play Ready Golf
 - Honour is determined by the first player ready to hit.
 - Let shorter hitters play first.

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2. After hitting, return to your clubs and prepare to proceed.
- ii. All players are responsible for marking errant shots; play a provisional ball if in doubt.
 1. Players should all proceed directly to their own shots and then assist in searches after hitting.
- iii. Park carts/clubs in the direction of the next tee.
- iv. Always be ready to play.
 1. Plan your shot and select your club while others are hitting.
 2. Line up your putts before your turn.
 3. When it is possible, continue putting until the hole is complete.
- v. Mark your score card on the next tee.
- vi. Implement equitable stroke control when experiencing difficulties.
 - a. Every group is expected to keep up with the group ahead.
 - b. Matches – There are no exceptions made for club matches, they are expected to keep their pace and keep up to the group ahead.

6. NO SHOWS

- a. No shows are unacceptable.
- b. Players must call in to cancel their tee time.
- c. All no shows offenses will be logged and will be dealt with by the Head Golf Professional.

7. DRESS CODE

- a. It is the responsibility of all members to assure that they and their guests adhere to the current dress code regulations established at Glenway.
- b. Metal spikes are prohibited. Soft spikes and spikeless golf shoes only, are permitted on the golf course, putting green, and practice area.
- c. Golf hats are to be worn with the brim forwards at all times.
- d. Dress Code
 - I. **MEN**
 1. Golf shirts with collars (must be tucked in)
 2. Mock neck shirts, or turtleneck shirts (must be tucked in)
 3. Tailored golf slacks or pants
 4. Tailored shorts not more than 5" above the knee
 5. Cargo Shorts are not permitted
 6. Socks and shoes are to be worn
 7. Golf sandals are permitted
 8. Clothing with discrete logos
 - II. **WOMEN**
 1. Sleeveless tops with a collar
 2. Tops without a collar must have sleeves
 3. Tops must be worn tucked in, unless designed to be worn outside
 4. Tailored golf shorts or skorts not more than 5" about the knee
 5. Clothing with discrete logos

8. HANDICAPS

- a. Every member is expected to post his or her score after each round, in order to maintain a fair and equitable handicap.
- b. Handicaps are computed by the national handicapping system implemented by the RCGA.
- c. Anyone not following this policy, is ineligible for competition.

9. CARE OF THE GOLF COURSE

- a. As a member, you are asked to assist us with the basic etiquette of replacing divots, raking bunkers, repairing ball marks, and obeying all signs.
- b. It is the member's responsibility that their guests follow the code of conduct established by Glenway Country Club.
- c. Electronic caddies, golf bags, and pull carts are not permitted on any tee, green, or collar of any green.

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10. COURSE MARSHALS

- a. Marshals are empowered to keep the play moving and are present on the golf course to assist all members and guests.
- b. Please introduce yourself to our course marshals.
They are here to assist all members and guests.

11. INFRACTIONS

- a. All infractions will be dealt with by the Head Golf Professional.

Consequences of rules infractions are:

- 1st offence: Notice from Head Golf Professional.
- 2nd offence: Loss of advance booking privileges for 1 week.
- 3rd offence: Loss of advance booking privileges for 2 weeks, cart privileges for 1 week.
- 4th offence: Loss of advance booking privileges for season, cart privileges for 2 weeks.
- 5th offence: Suspension of playing privileges.

This code of conduct is not meant to penalize. It is designed to spell out clearly for members and their guests the kind of behaviour which is expected when playing golf at the club. It is completely in keeping with the expectations of behaviour commonly associated with playing at any private golf club.

Adopting the code as our own will make the game that much more enjoyable for ourselves, our playing partners and the membership in general.